

# Competitor feedback report for RS400 European and UK Nationals 2018

December 2018



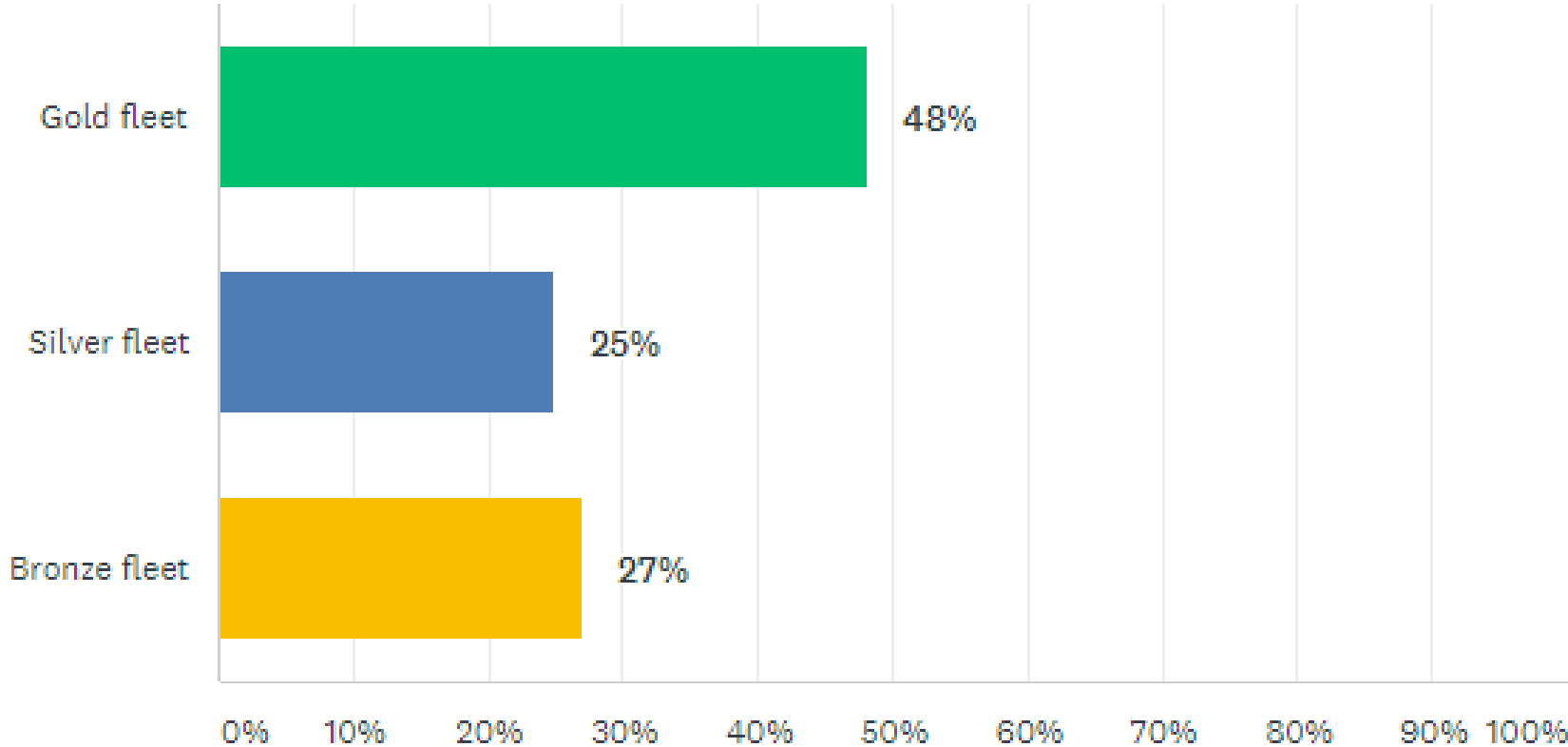
# Background

- This survey was conducted amongst crew and helms who participated in the Weymouth RS400 European and UK nationals in August 2018
- The fieldwork took place in early December 2018 with circa 100 participants invited by email to take part in a short surveymonkey online survey.
- 52 replies were received which means the response rate was x%
- A key objective for the research was to find out what kind of starts competitors preferred as well as to gauge reaction to the event as a whole.

Q1

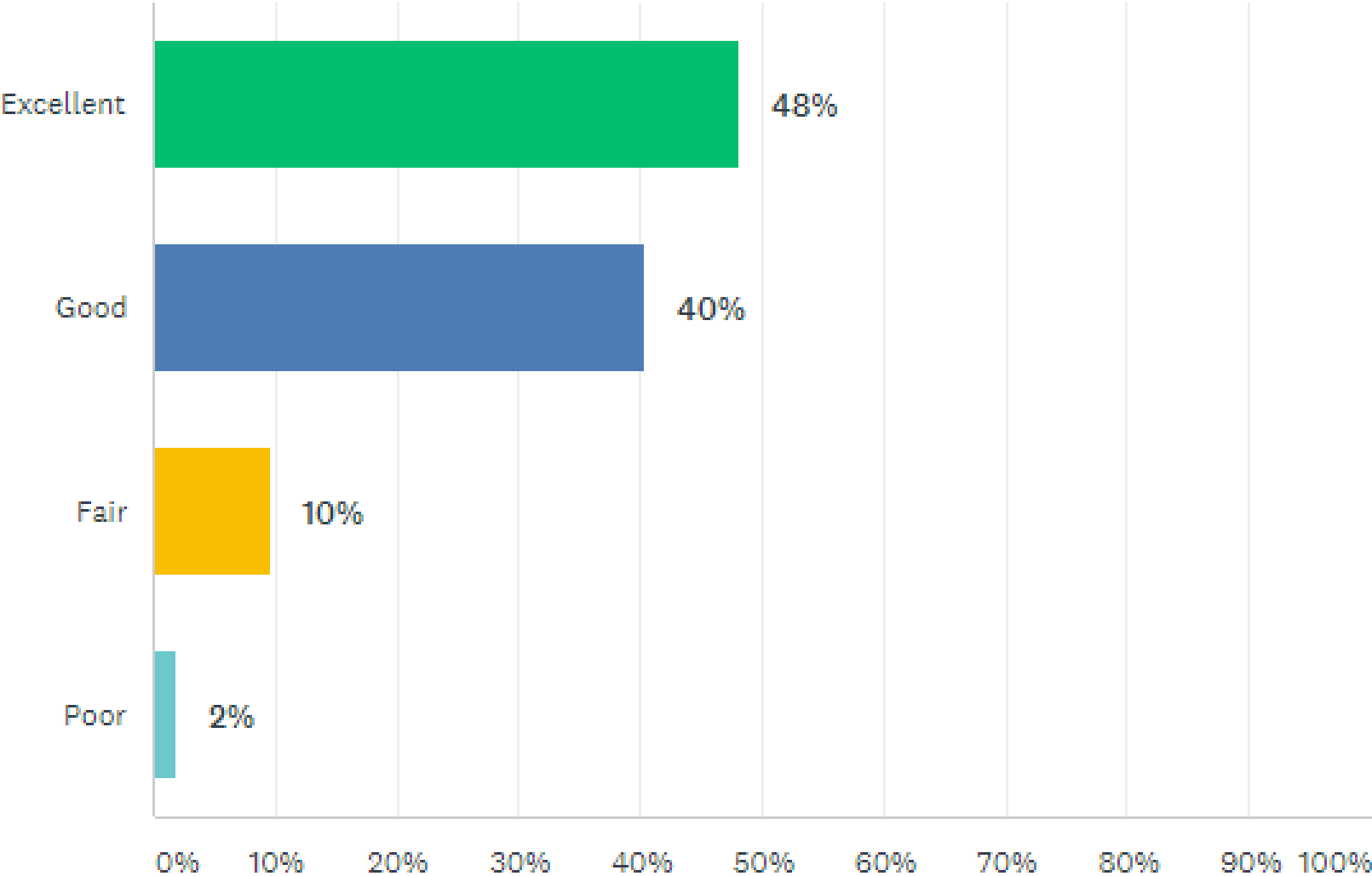
# In which fleet did you finish your racing in the regatta?

Answered: 52    Skipped: 0



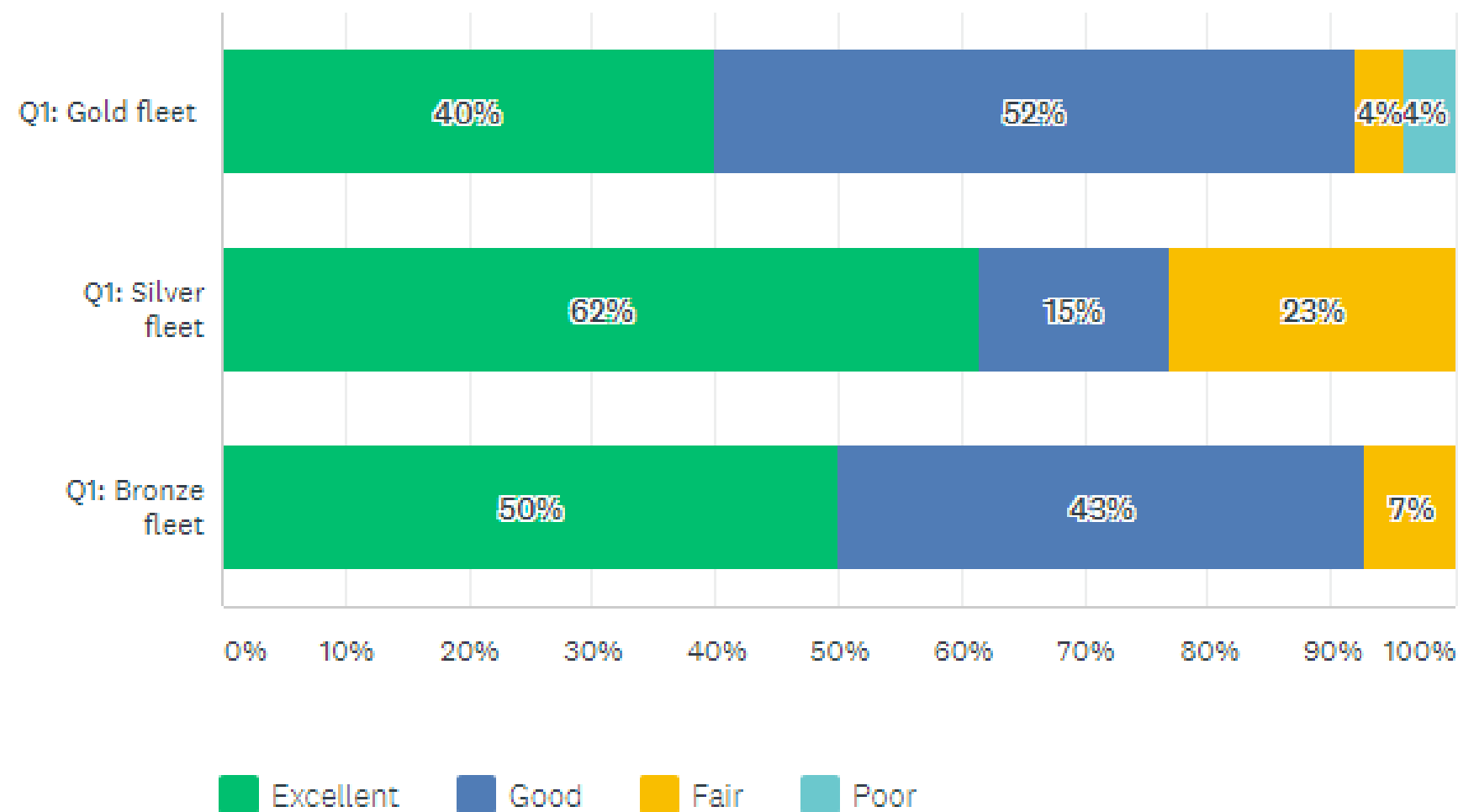
# How would you rate the regatta overall?

Answered: 52    Skipped: 0



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Answered: 52    Skipped: 0



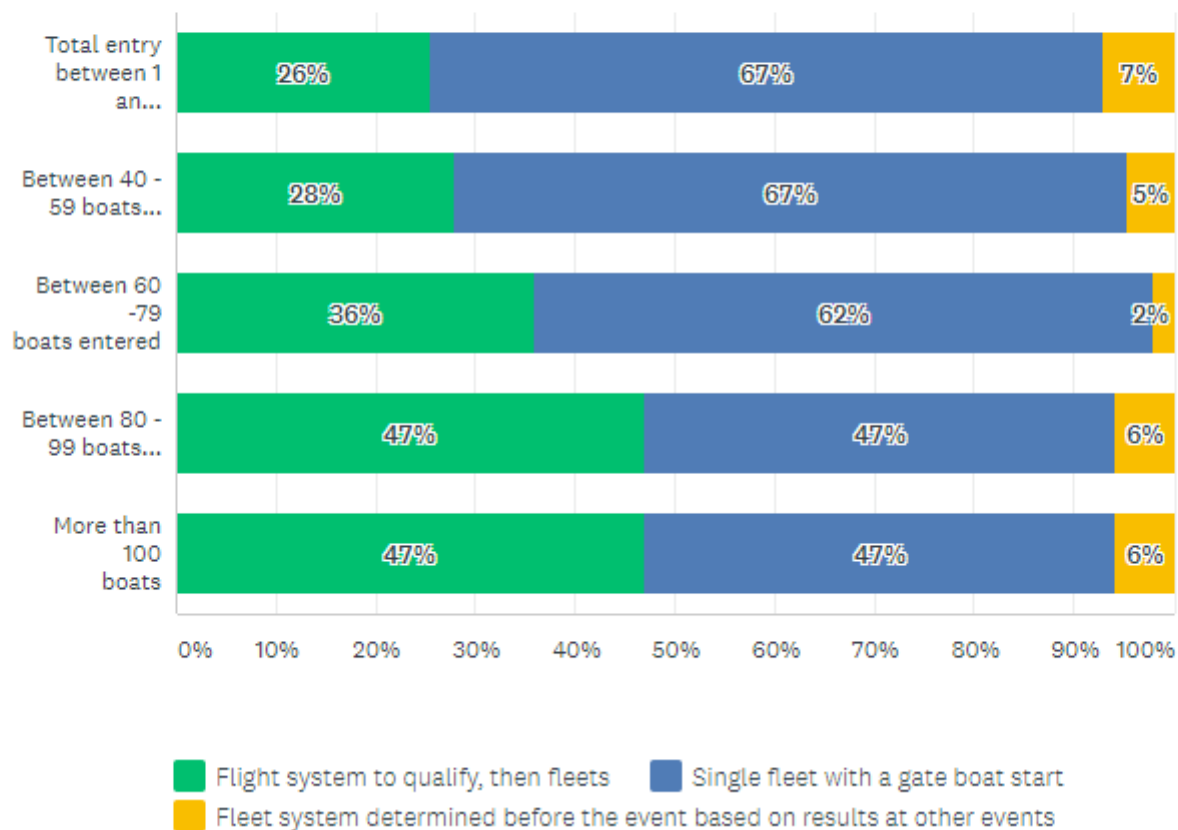
Q3

Customize

Save As ▼

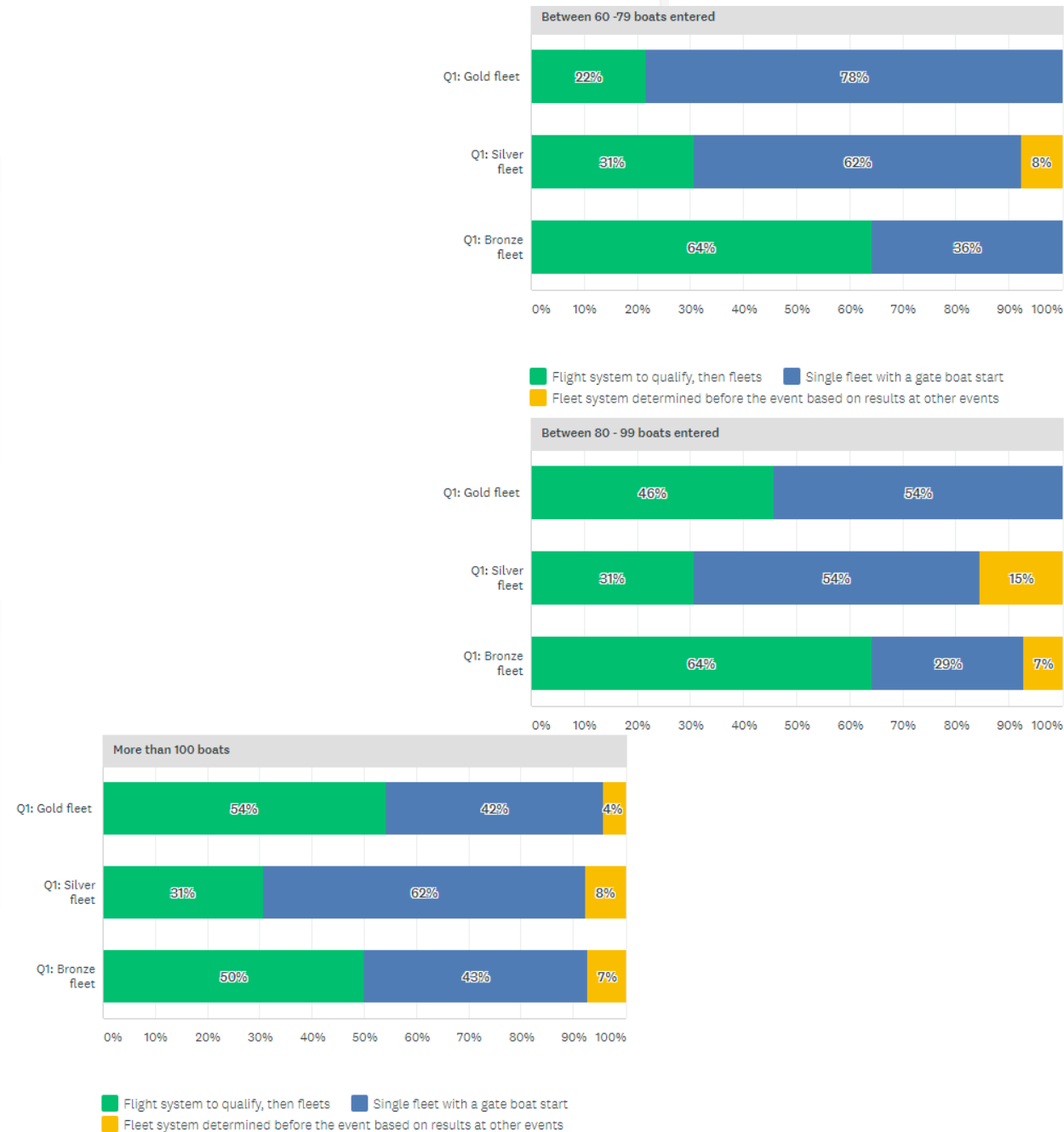
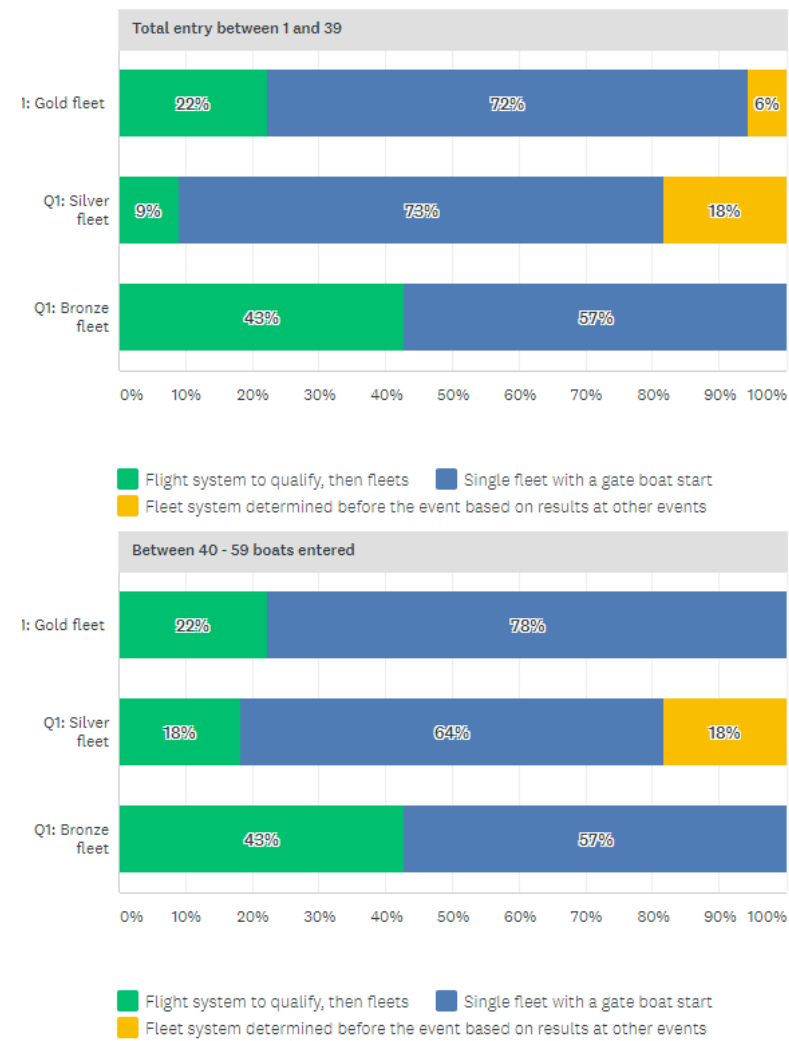
Please tell us what kind of start/fleet organisation you'd like at future major events?

Answered: 51 Skipped: 1



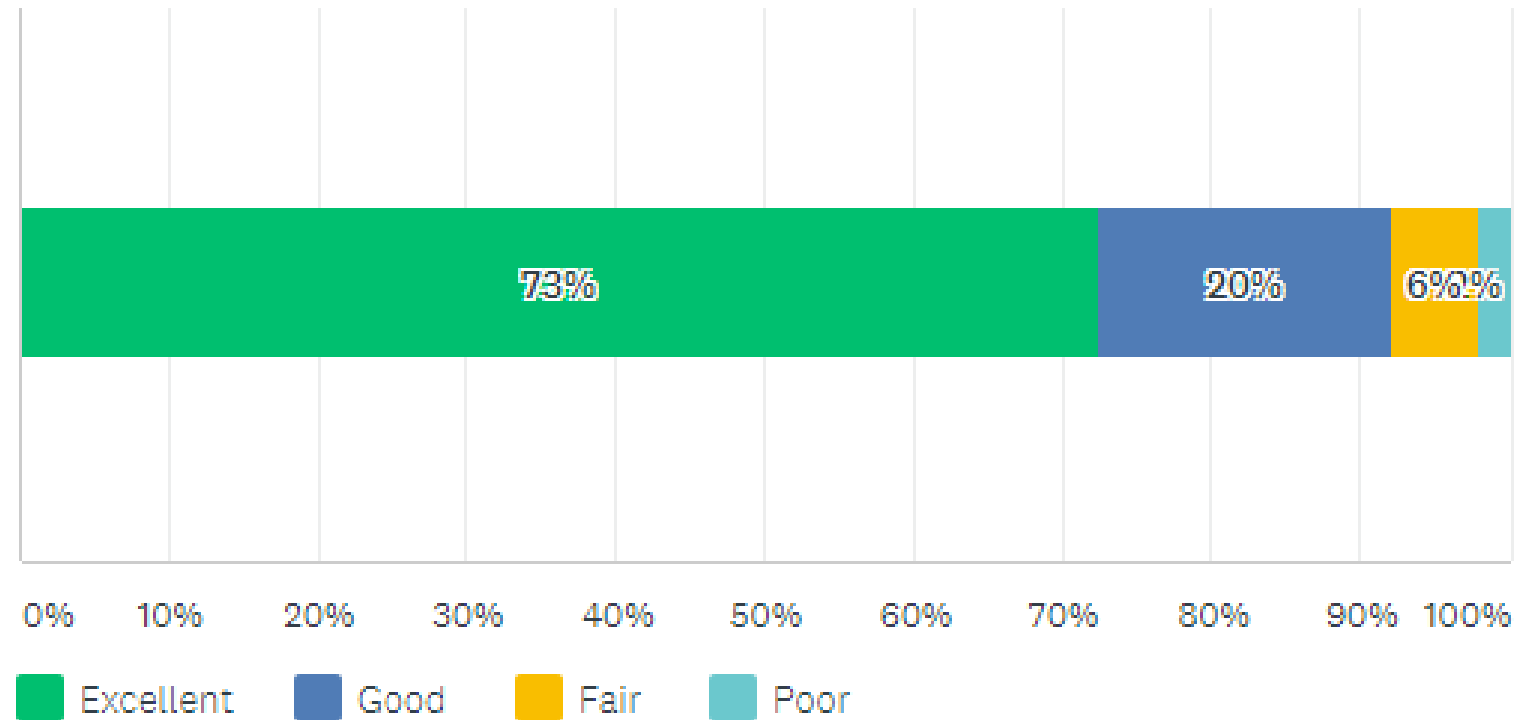
# Please tell us what kind of start/fleet organisation you'd like at future major events?

Answered: 51    Skipped: 1



# How would you rate the race organisation at the RS400 European and UK Nationals in 2018?

Answered: 51   Skipped: 1



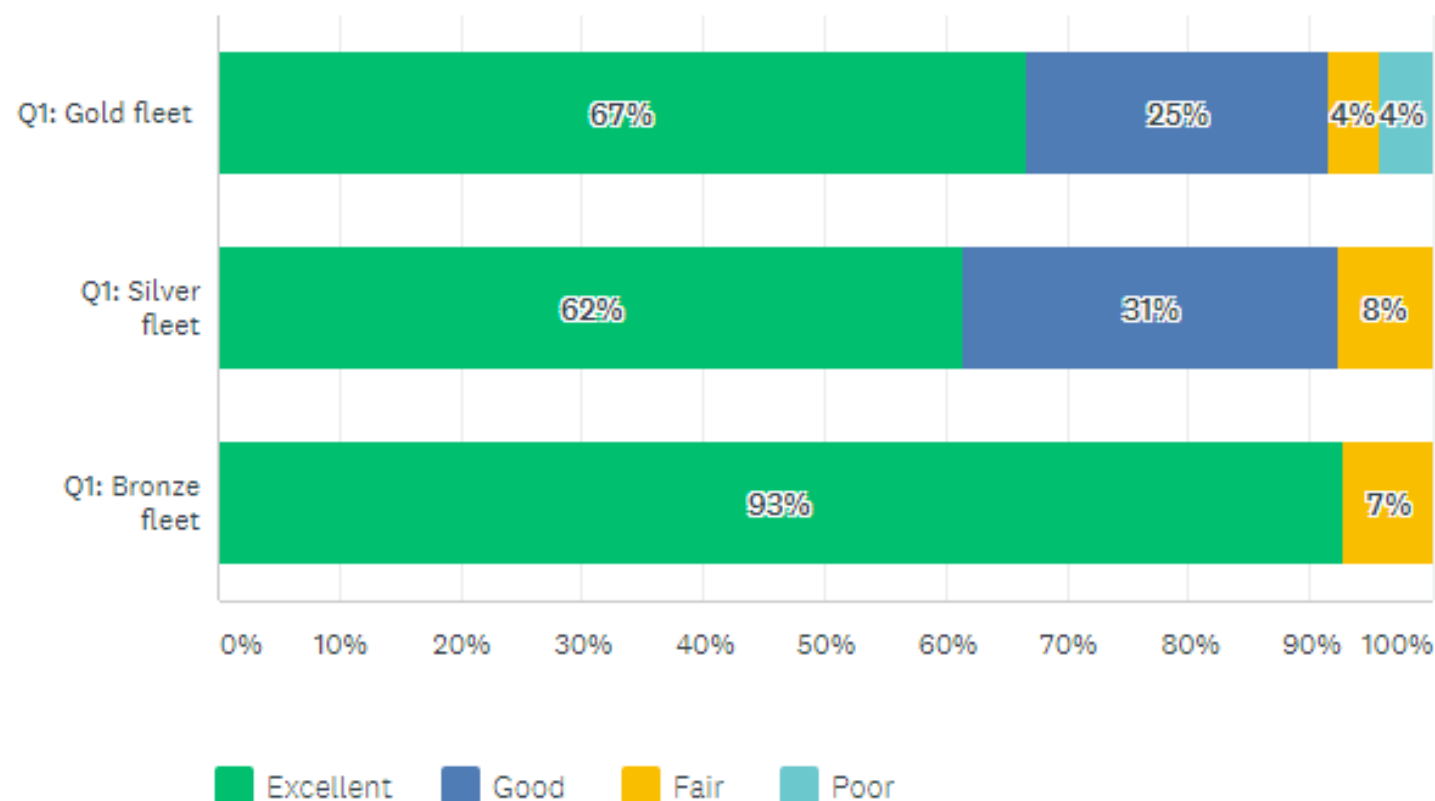
Q4

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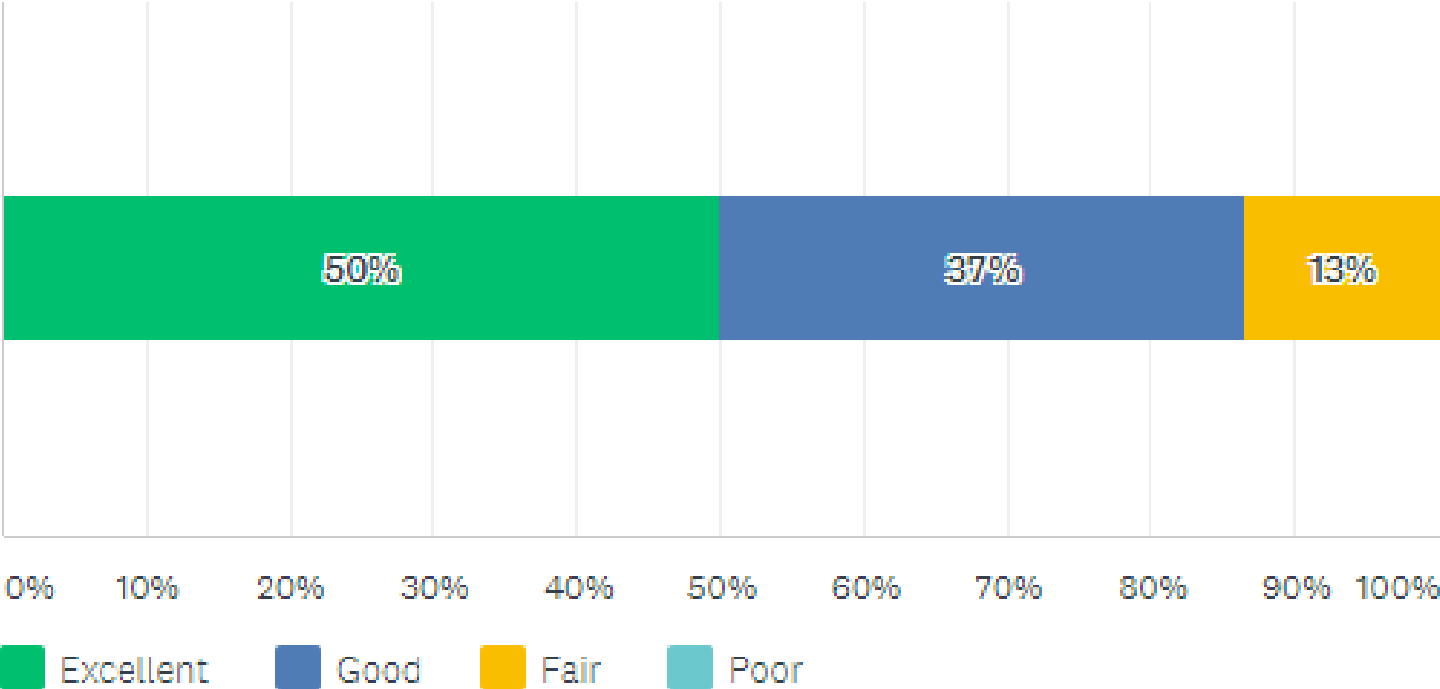
How would you rate the race organisation at the RS400 European and UK Nationals in 2018?

Answered: 51 Skipped: 1



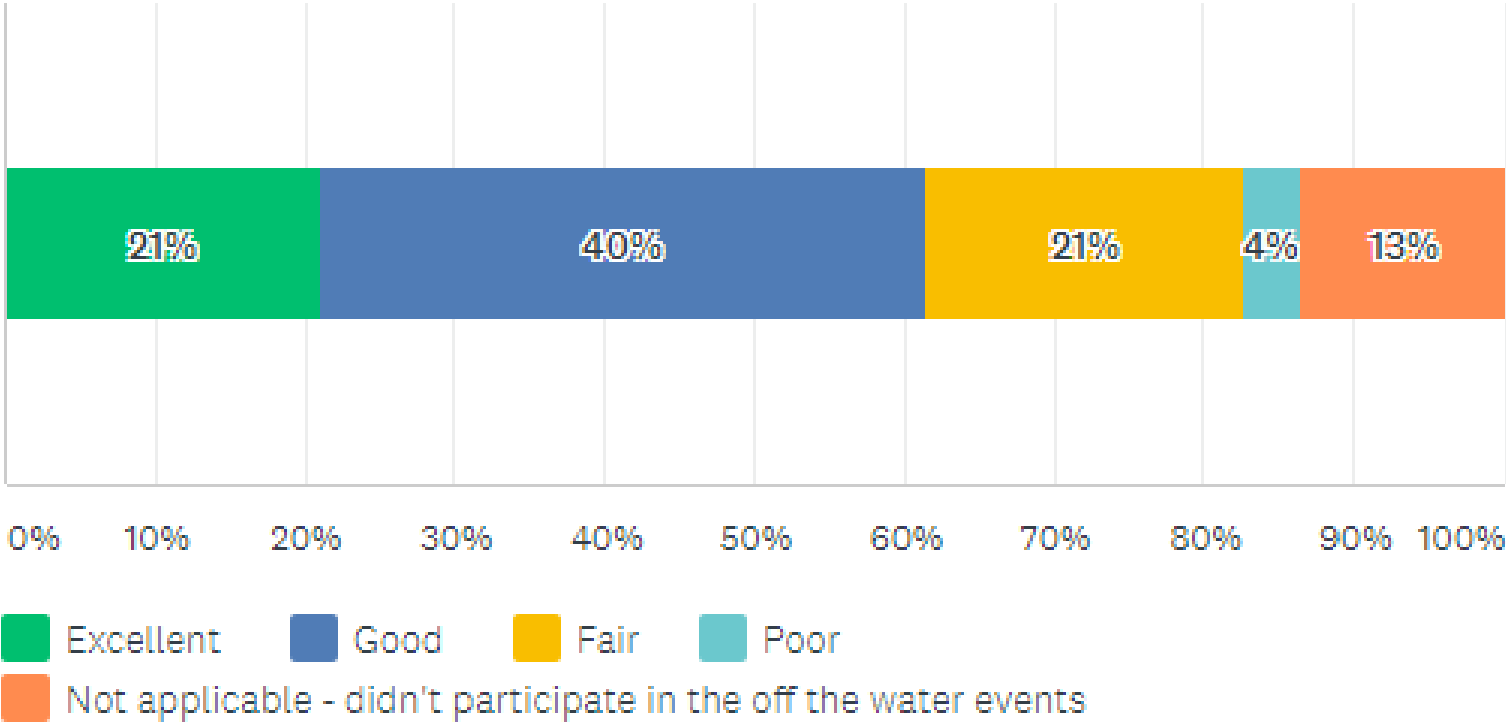
# How would you rate the venue facilities (Weymouth &Portland National Sailing Academy)?

Answered: 52    Skipped: 0



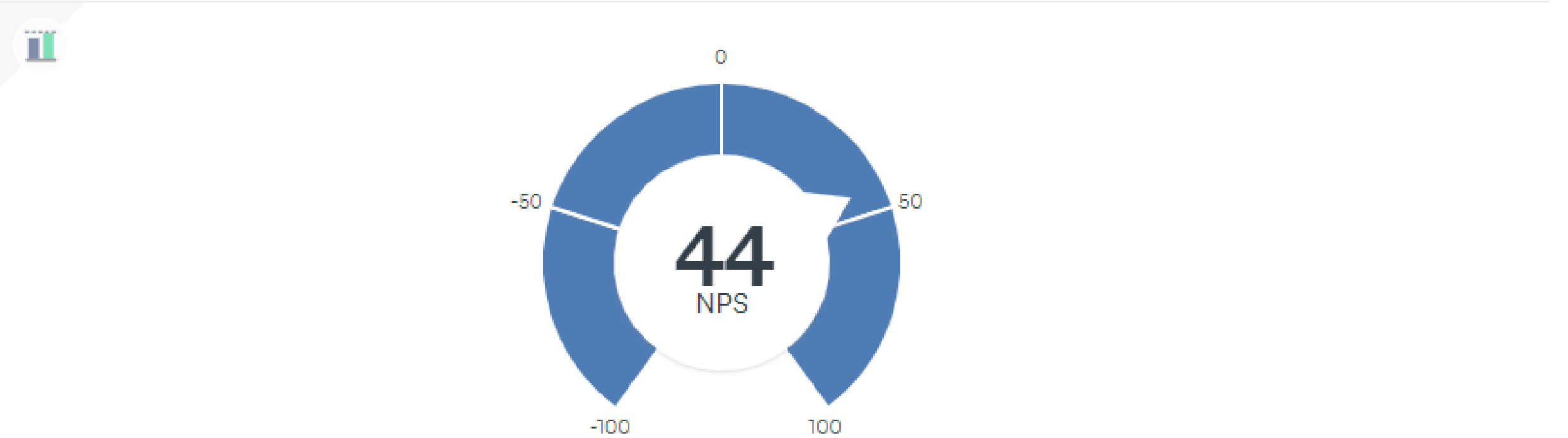
# How would you rate the off the water events programme at the European and UK Nationals in 2018?

Answered: 52    Skipped: 0



# How likely is it that you would recommend an RS400 European and/or UK Nationals event to a friend or colleague?

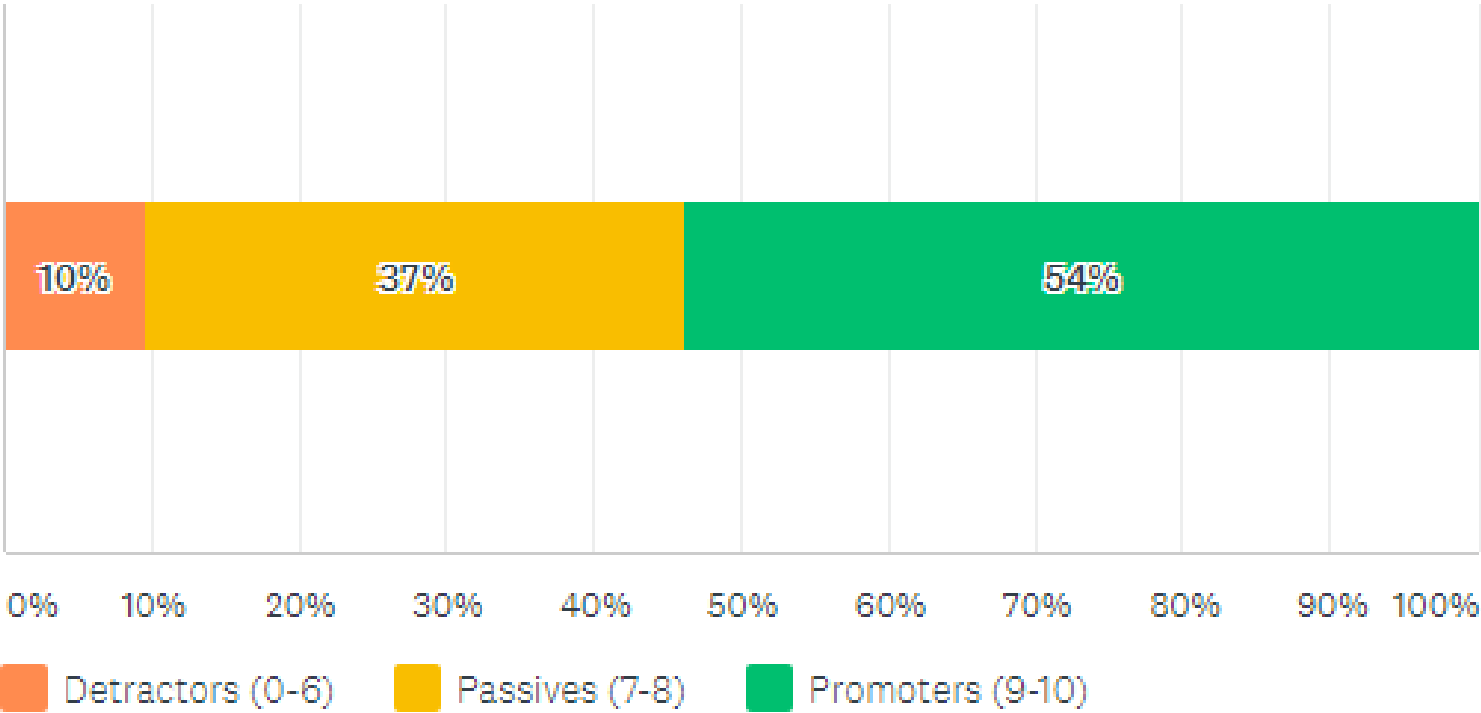
Answered: 52    Skipped: 0



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
10% 5	37% 19	54% 28	44

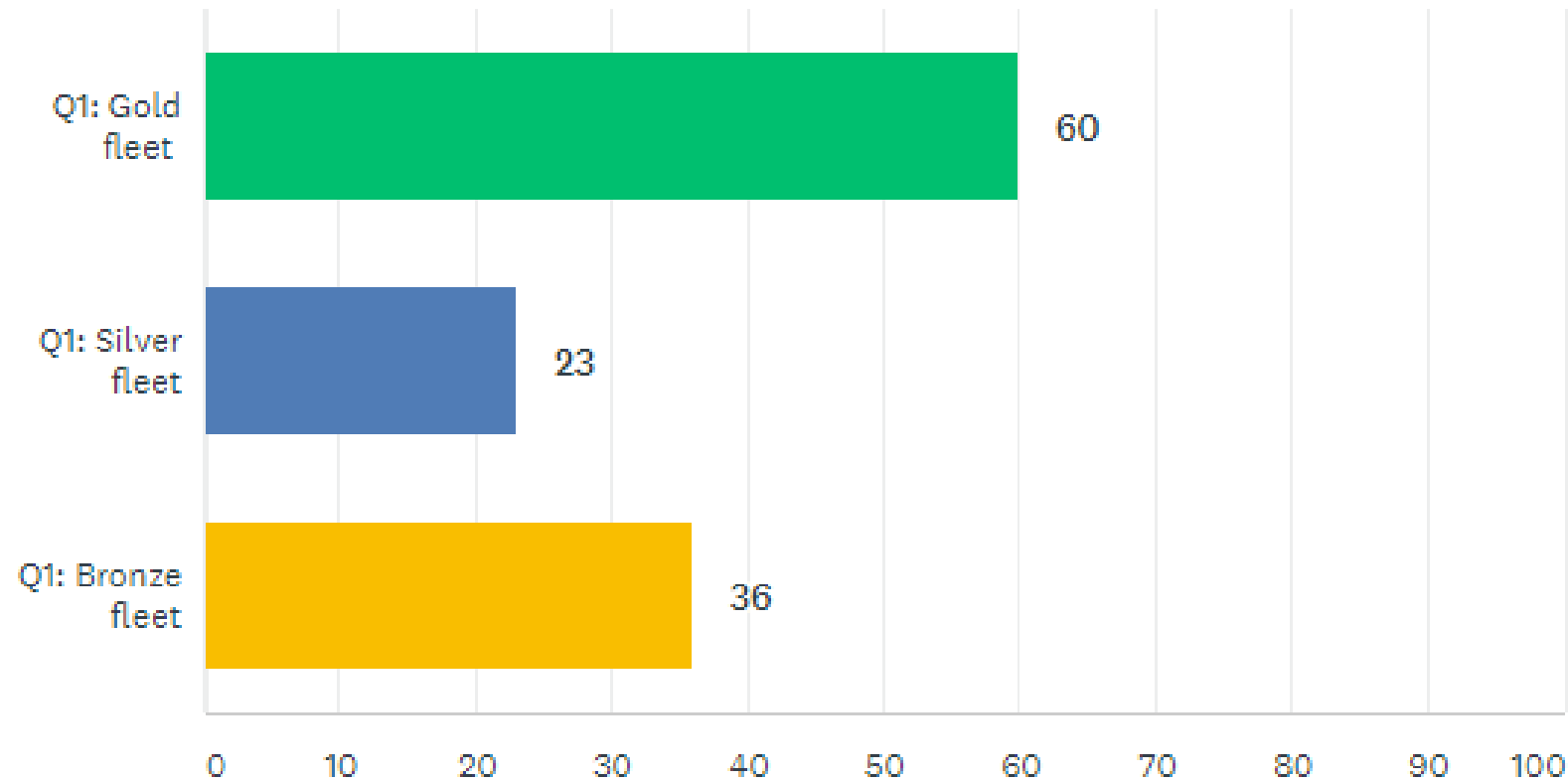
# How likely is it that you would recommend an RS400 European and/or UK Nationals event to a friend or colleague?

Answered: 52    Skipped: 0



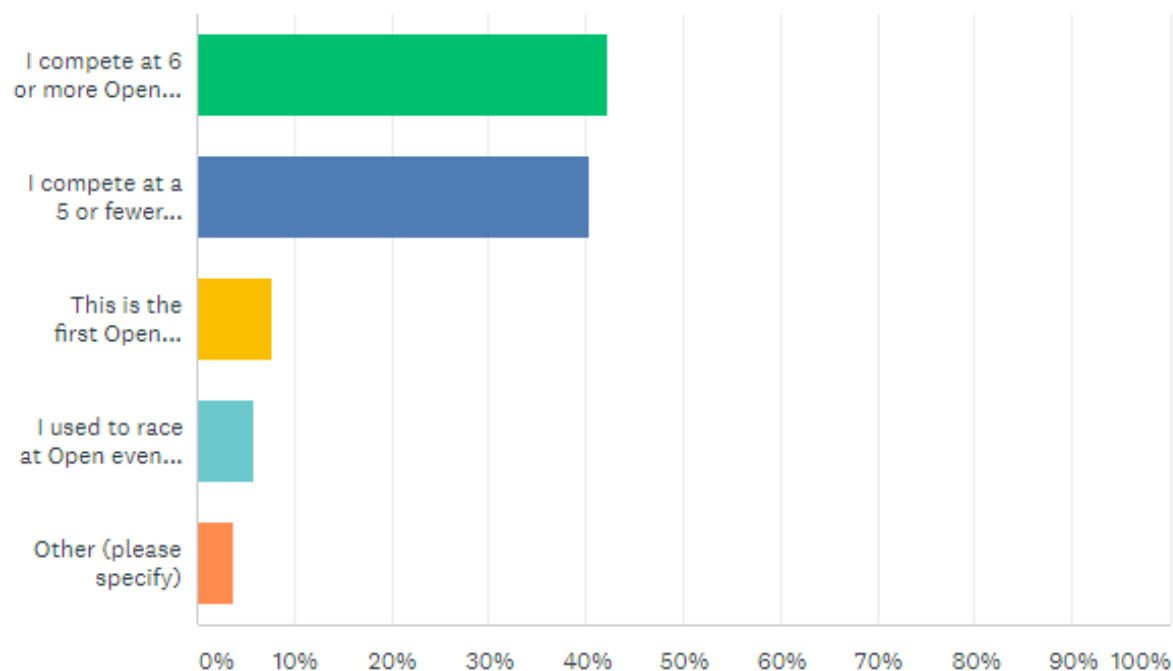
# How likely is it that you would recommend an RS400 European and/or UK Nationals event to a friend or colleague?

Answered: 52 Skipped: 0



## Which of the following best describes your participation in Open events including national and international championships?

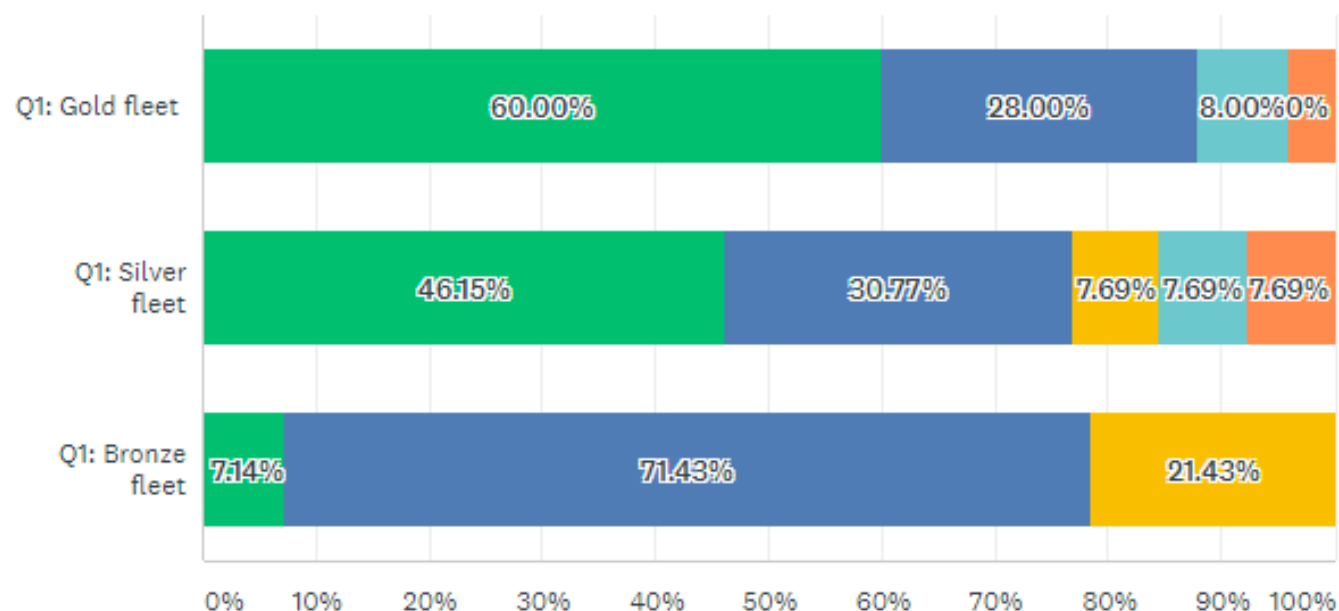
Answered: 52 Skipped: 0



ANSWER CHOICES	RESPONSES	
I compete at 6 or more Open events in the UK or abroad each year	42.31%	22
I compete at a 5 or fewer couple of Open events a year, but mostly race at my club	40.38%	21
This is the first Open event I've raced at	7.69%	4
I used to race at Open events regularly, but haven't done so for a while	5.77%	3
Other (please specify)	3.85%	2
TOTAL		52

# Which of the following best describes your participation in Open events including national and international championships?

Answered: 52 Skipped: 0

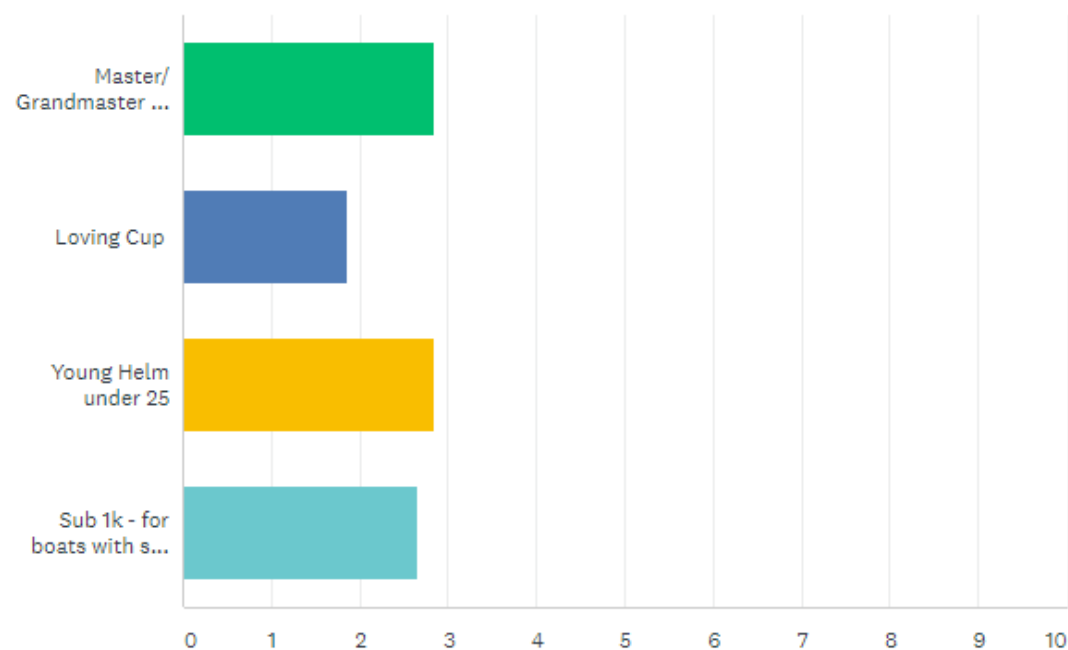


- I compete at 6 or more Open events in the UK or abroad each year
- I compete at a 5 or fewer couple of Open events a year, but mostly race at my club
- This is the first Open event I've raced at
- I used to race at Open events regularly, but haven't done so for a while
- Other (please specify)



In addition to the main prizes, if the Association were to add other awards, how would you rank the options below - where 1 is your top option?

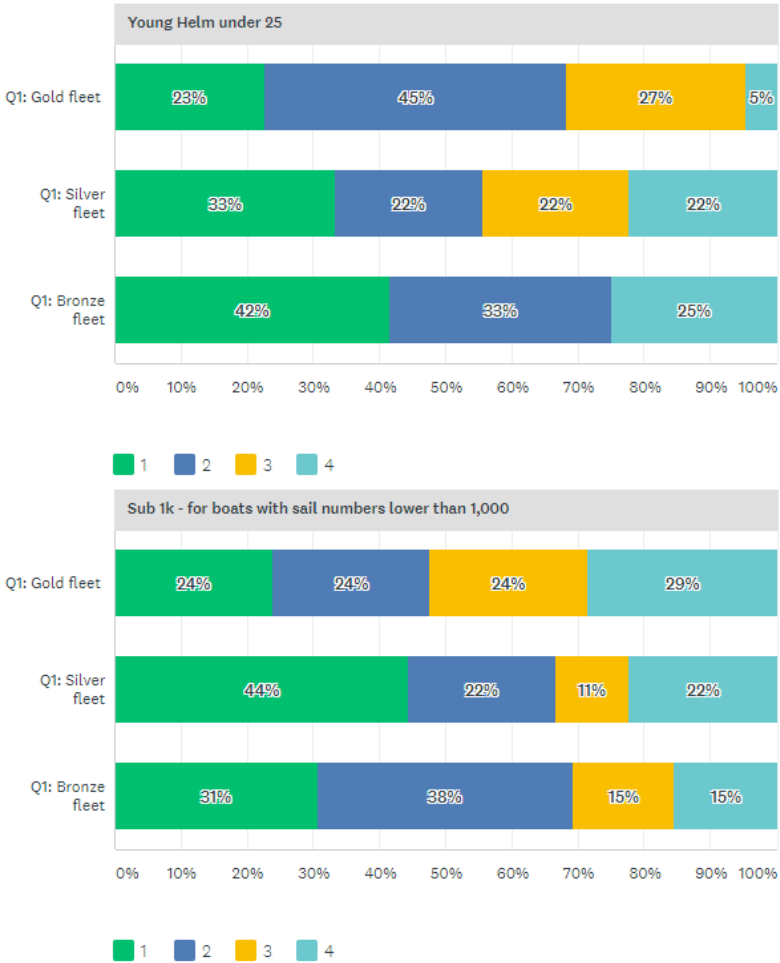
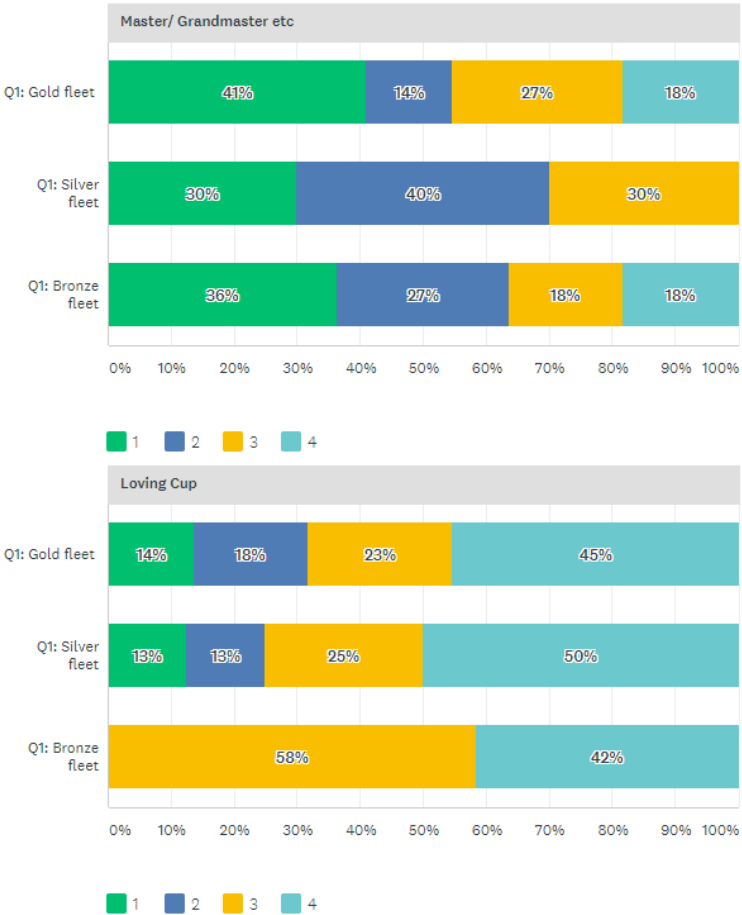
Answered: 46 Skipped: 6



	1	2	3	4	TOTAL	SCORE
▼ Master/ Grandmaster etc	37.21% 16	23.26% 10	25.58% 11	13.95% 6	43	2.84
▼ Loving Cup	9.52% 4	11.90% 5	33.33% 14	45.24% 19	42	1.86
▼ Young Helm under 25	30.23% 13	37.21% 16	18.60% 8	13.95% 6	43	2.84
▼ Sub 1k - for boats with sail numbers lower than	30.23% 13	27.91% 12	18.60% 8	23.26% 10	43	2.65

In addition to the main prizes, if the Association were to add other awards, how would you rank the options below - where 1 is your top option?

Answered: 46 Skipped: 6



# Do you have any other further feedback on the events or comments to help us improve in future?

Thought the European/ Nationals was a great event and exceed expectations both on and off the water thank you

12/11/2018 7:49 PM

View respondent's answers

Add tags

the 2018 venue was great except that the changing facilities were not adequate for the numbers. In general I'm put off attending events if I think that the venue will be overcrowded i.e. a struggle to park, get changed and get to the water...hence I prefer events with few classes present.

12/11/2018 10:45 AM

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Add tags

Really enjoyed the week

12/10/2018 7:51 PM

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I think ultimately the decision by the organisers to be be bullied into our flight system and to agree not to alter the format after it was brought up a week before was a very poor and disappointing decision especially as the vast majority of people voted in favour of a mass all in start. It was obviously accepted by the competitors although no one seemed too happy about it and went with the PRO reasoning that the harbour is just not big enough for a gate start. But then to add insult to injury they happily, without consideration, started a 100+ RS200 fleet in the harbour , contradicting all that was said. I think it left little faith in the PRO and sadly the committee. The courses were good, timings were good, but really we sail 400s and enter the nationals, at great expense, to race in large fleets

12/10/2018 6:11 PM

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Weymouth has good sailing facilities, but very little character and charm. Consider a trades village, for food, handlers and more, rather than just Zest, Rooster and RS. i.e. to aim to retain people at the venue, rather than have to disperse to eat or socialise ...

12/10/2018 5:53 PM

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Keep it fun on and off the water. Most people are of a certain age so do not kill them on the water. Food poor at Weymouth base.

12/10/2018 5:13 PM

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o sail in the harbour more as the wind was stronger, it is closer for the

12/10/2018 12:01 PM

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Very enjoyable event. However the fleet were not as friendly as I thought they might be.

12/10/2018 10:51 AM

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The main thing Weymouth lacked was the club atmosphere, too many areas and no real focal point. I seemed to be out of sync with so much, missing out due to poor timing.

12/10/2018 10:49 AM

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Being able to swap helm and crew meant that my 14 year old helm missed out on the youth cup as one crew swapped for one race, when he had helmed all his races and never crossed last, even managing a 12th place in the bronze fleet in one race. This is how it is, but it seemed a little unfair.

12/10/2018 10:48 AM

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Family based venues work best. i.e non corporate

12/10/2018 10:48 AM

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Big fleet race tactics and strategy should be a requirement for a National or European Champion. Gate starts are no less challenging than line starts but there is a good chance of starting on time. The silver fleet must have been very annoyed waiting while the golds had five attempts to get away at the last race of the nationals. However this was not helped by bizarre race management from a very experienced team. Tallies - If there is a tally system have it at the top of the slipway and grab everyone as they come through. A Tannoy message to tally off an hour after everyone has come ashore so that the safety crews can be stood down, as happened most days, seems to miss the point.

12/4/2018 8:24 PM

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Would be good if the buddy system, as promised, happened. More training pre event. On site coaching , top tips from the top crews during the event, ( the ad hoc one hosted by Dave E at WPNSA was fab, helpful, and very popular)

12/4/2018 11:31 AM

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# Do you have any other further feedback on the events or comments to help us improve in future?

Answered: 26    Skipped: 26

Great event, great class. keep it up.

12/3/2018 7:12 PM

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The facilities in Weymouth were 2nd to none but it's too far to sail to the race areas. There should be more racing at least 3 races a day, I'm there to sail and the more sailing I do the better. I think that there is also an argument to reduce the number of days the event is over. Many other classes are running them over 3 days, which makes it easier for those whose partners aren't interested in attending.

12/3/2018 5:52 PM

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Gold silver and bronze fleets feel more correct when decided by initial races rather than on previous results. This could however be done even with one large fleet start.

12/3/2018 5:51 PM

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A fleet of 100 or more on one start line is no problem for most race officers. Thanks for the consultation this time.

12/3/2018 3:35 PM

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I think if the RS400 shares an event with other classes more effort needs to be made to get the 400 sailors together. This was my first 400 nationals and I have no idea who the people were I was racing against as they did not get together socially. I think day prizes should be given out that evening as part of happy hour to encourage people to socialise (ie not the next morning). I also think a buddy system would be good to welcome newcomers / help backmarkers. I also think the tally board should be near the launching area to help stop me forgetting!!!

12/3/2018 11:54 AM

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The fleets were a good idea but would have been an issue if we hadn't got 6 races in one first 3 days.

12/3/2018 11:51 AM

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Wpnsa was great for the sailing but socially because it was far from places a bit boring at night. Go to venues where everyone can stay close and don't then disappear - looe tenby etc

12/3/2018 3:11 PM

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Re-introduce buddies please! (Did you see how many people crowded round Dave Exley when he did a rigging session?). We love the fleet and the people are so helpful And friendly, if you can have 120 RS200 racing, who are far more shouty, we can do the same! Keep up the great work

12/3/2018 3:07 PM

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Pursuit/Handicap races are not very interesting. Rutland was better with a true beat instead of a fetch round the outside of the boys as at the Jan Queen Mary event.

12/3/2018 12:01 PM

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The key is to encourage those who haven't travelled before - maybe prizes for those who have not done an Open in the last 3 years?

12/4/2018 8:45 AM

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Do away with loving cup. Relationship status is irrelevant. Masters and grand masters are pretty much up the top too. Need to encourage rookies and youngsters to get new generation into the boat.

12/4/2018 6:38 AM

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Current modus operandi is excellent.

12/3/2018 9:10 PM

[View respondent's answers](#)    [Add tags](#) ▼

Keep up the great work!

12/3/2018 7:16 PM

[View respondent's answers](#)    [Add tags](#) ▼